Your first five minutes.

Useful steps for getting to know your everyday essentials.

01 / Start with the right guide

Identify your product name before you begin. Check the packaging and any instructions supplied with your item, and keep them where you can find them again.

02 / Set up with care

For electronic products, use the charging and connection instructions supplied for the correct model. Check the product label before choosing a power source or accessory.

03 / Keep the little things together

Give cables, cases and small accessories a regular place. Store products in a clean, dry space and keep them away from avoidable moisture or excessive heat.

04 / Find a clear starting point

Visit Support for collection resources and care notes. If you need help, contact the support email on the website with your product name, order number and a short description of the question.